JUN 1 5 2011

MEMORANDUM

**SUBJECT:** Response to Audit Report: Improvements Needed in EPA's Network Traffic Management Practices, 11-P-0159

**FROM:** David Updike, Acting Director
National Computer Center
Office of Technology Operations and Planning

**THRU:** Vaughn Noga, Director
Office of Technology Operations and Planning
and Chief Technology Officer

**TO:** Rudolph M. Brevard, Director
Information Resources Management Assessments
Office of Inspector General

Thank you for the opportunity to review and comment on this report. I have circulated this draft to the technical staff who participated with you during the review, as well as the management team responsible for network and security operations at the National Computer Center (NCC). The NCC agrees with the report's recommendations and has attached our corrective action plan for complying with these findings and recommendations.

OEI/OTOP/NCC is committed to sustaining the highest quality network availability and security possible, and is always open to independent reviews and constructive recommendations for improvement. I appreciate your efforts, and the opportunity to respond.

Should you have any questions regarding our corrective action plan, please contact Tim Thorpe at 919-541-0613 or thorpe.tim@epa.gov.

Attachment

cc:     Jeremiah Dewey, Director, TISS
        Tim Thorpe, Acting Associate Director, NCC
        John Gibson, Acting Branch Chief, NCC